

# **SALES ASSOCIATE (Glendale)**

## JOB OBJECTIVE

Provide prompt and courteous service to customers in order to maximize sales and customer service, so as to promote the company's image of quality and professionalism.

### **STATUS**

Reports directly to the Store Manager and the Assistant Manager.

#### **KEY JOB FUNCTIONS**

- Deliver an extraordinary customer experience
- Achieve daily sales goals
- · Product merchandising of the sales floor including daily maintenance
- Work as a team in order to generate stores daily/weekly/monthly sales targets

## P<u>AY</u>

\$16.00/hour

#### **JOB DUTIES**

- Practices professional salesmanship according to company policies and procedures in order to achieve maximum personal and store sales and provide the highest level of customer satisfaction.
- Adheres to all loss prevention policies, credit policies and procedures i.e. credit cards, discounts, return and exchange policies.
- Ensure that all merchandise is properly ticketed and attractively displayed and maintains the section(s) that they are responsible for in accordance with company standards.
- Promotes total customer service while providing happiness and satisfaction to our brand fans.
- Communicate stock replenishment needs to Store Manager.
- Ensure that special orders are handled efficiently.
- Perform other duties as assigned by the Store Management Team.
- Complies with all company policy and procedures.

#### QUALIFICATIONS (MINIMUM QUALIFICATIONS REQUIRED TO PERFORM TASKS)

- Related work experience: six months of selling experience ( retail or service industry)
- Physical requirements: able to bend, climb ladders, lift and move boxes up to 35 lb.
- Other qualifications :
  - Excellent verbal and written communication skills
  - o Service Oriented
  - Fashion Oriented
  - Willing to work retail hours

Please email resume to <a href="mailto:careers@birkenstockusa.com">careers@birkenstockusa.com</a> and subject line should read "Sales Associate Sevierville".
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